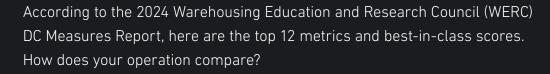
## Top 12 distribution center metrics





	METRIC		DEFINITION	BEST-IN-CLASS MEASURE
01		Average warehouse capacity used	Average amount of warehouse space used over a specific interval, such as a monthly or yearly window.	>=92%
02		Peak warehouse capacity used	Amount of warehouse capacity used during designated peak seasons.	>=100%
03		Dock-to-stock cycle time	Time elapsed between the arrival of goods and when they are put away and recorded into inventory management systems.	<3 hours
04	0	On-time shipments	Percent of orders shipped at the planned time, meaning off the dock and in transit to its final destination.	>=99.2%
0.5	$\bigcirc$	Inventory count accuracy by location*	The accuracy, by location, of the physical inventory compared to the reported inventory.	>=99.8%
05	000	Part-time workforce to total workforce*	Number of part-time employees measured against the total workforce, with part-time including employees working full-time hours for limited time, like short season or peak periods.	<0%
07		Lines picked and shipped per hour	The productivity of picking and shipping operations in lines per person per hour.	>=73.8
08		On-time ready to ship	Percent of orders ready for shipment at the planned time, meaning with completed packaging and shipping documents and ready for pickup.	>=99.48%
09		Order fill rate	Measures percent of order filled according to customer request.	>=99.2%
10		Supplier orders received damage free	Percent of orders that are processed damage free.	>=99.2%
11		Lines received and put away per hour	The productivity of receiving operations in lines processed and put away per person per hour.	>=54.47
12		Annual workforce turnover*	Rate at which permanent employees are replaced, excluding casual or seasonal labor.	<5%
-12	N. N	Cross trained percentage*	Percent of the workforce that is cross trained, meaning the number of employees with the ability and skill set to work more than one function or job within the company.	>=84.6%

\*Indicates a tie



## Want to reach best-in-class status?

Leverage your lift truck fleets to increase warehouse capacity, reduce dock-to-stock cycle time, ship orders on-time and retain employees.

Read the white paper →

